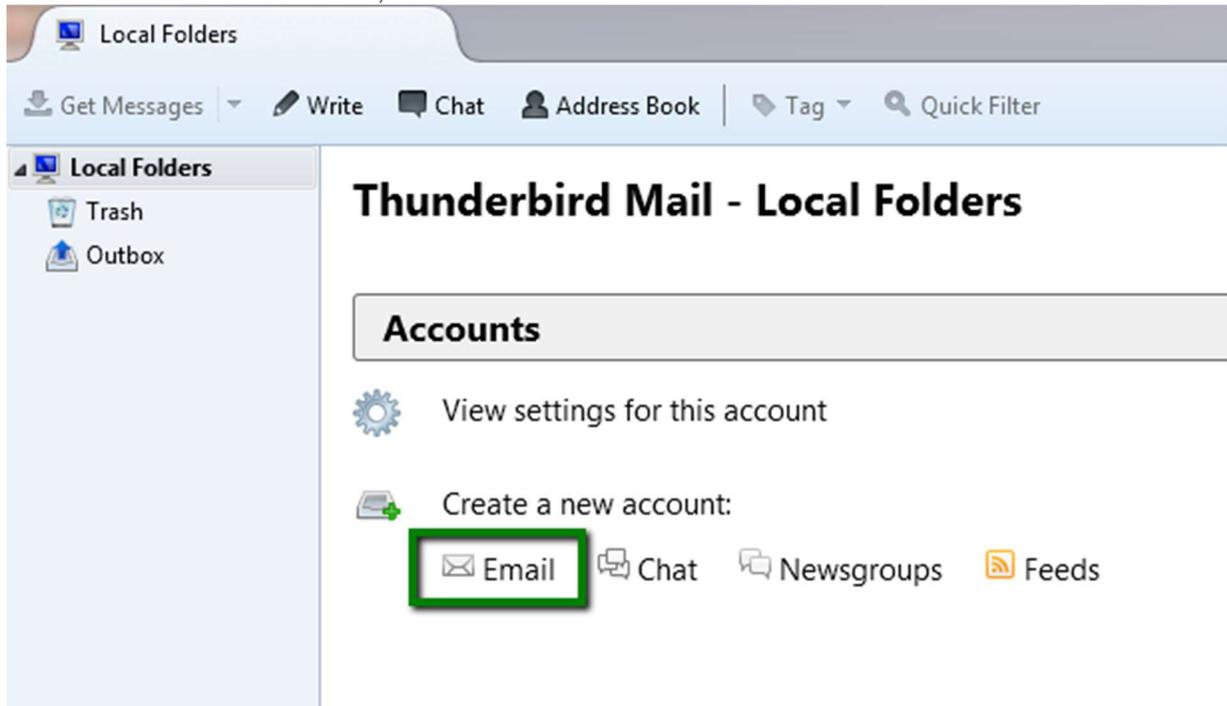


This article shows you how to set up your Rackspace Email account using your Thunderbird email client.

1. Open Thunderbird.
2. In the navigation pane, click **Local Folders**.
3. Under **Create a new account**, click **Email**.



4. When prompted to create a new email address, click **Skip this and use my existing email** at the bottom of the dialog box.
5. In the Mail Account Setup dialog box, enter the following information in the fields provided:
 - **Your name:** Enter the name that you want to appear in the **From** field of messages that you send.
 - **Email address:** Enter your entire email address (for example, **yourName@example.com**).
 - **Password:** Enter the password for the email account that you are setting up.
6. Click **Continue**.
7. When Thunderbird attempts to automatically detect the server settings, click **Manual config**. You must enter the settings manually.

The dialog box expands to show new fields.

Mail Account Setup ✕

Your name: Your name, as shown to others

Email address:

Password:

Remember password

Configuration found in Mozilla ISP database

	Server hostname	Port	SSL	Authentication
Incoming: <input type="text" value="IMAP"/>	<input type="text" value="secure.emailsrvr.com"/>	<input type="text" value="993"/>	<input type="text" value="SSL/TLS"/>	<input type="text" value="Autodetect"/>
Outgoing: <input type="text" value="SMTP"/>	<input type="text" value="secure.emailsrvr.com"/>	<input type="text" value="465"/>	<input type="text" value="SSL/TLS"/>	<input type="text" value="Autodetect"/>
Username: Incoming:	<input type="text" value="rackertest@demo.com"/>		Outgoing:	<input type="text" value="rackertest@demo.com"/>

8. Enter the following values in the **Incoming** row:
 - IMAP
 - **Server hostname:** secure.emailsrvr.com
 - **Port:** 993
 - **SSL:** SSL/TLS (This value should automatically populate when you enter the port number.)
 - **Authentication:** Autodetect
9. Enter the following values in the **Outgoing** row:
 - **Server hostname:** secure.emailsrvr.com
 - **Port:** 465
 - **SSL:** SSL/TLS (This value should automatically populate when you enter the port number.)
 - **Authentication:** Autodetect
10. Click **Re-test**.

The **Authentication** fields should change to **Normal Password**, and the following message should appear in the middle of the screen:

The following setting were found by probing the given server.
11. Click **Done**.