This article shows you how to set up your Rackspace Email account using your Thunderbird email client.

- 1. Open Thunderbird.
- 2. In the navigation pane, click Local Folders.
- 3. Under Create a new account, click Email.



- 4. When prompted to create a new email address, click **Skip this and use my existing email** at the bottom of the dialog box.
- 5. In the Mail Account Setup dialog box, enter the following information in the fields provided:
  - **Your name**: Enter the name that you want to appear in the **From** field of messages that you send.
  - **Email address**: Enter your entire email address (for example, **yourName@example.com**).
  - **Password**: Enter the password for the email account that you are setting up.
- 6. Click Continue.
- 7. When Thunderbird attempts to automatically detect the server settings, click **Manual config**. You must enter the settings manually.

The dialog box expands to show new fields.

| Your name:                              | Racker Te      | st Your name,  | as shown           | to others                              |        |   |           |
|---|----------------|--|--------------------|--|--------|---|-----------|
| mail address:                           | rackertest     | t@demo.com   |                    |  |        |   |           |
| Password:                               | •••••          |  |                    |  |        |   |           |
|   | Reme           | mber password  |                    |  |        |   |           |
|   |                |  |                    |  |        |   |           |
| onfiguration                            |                | arilla ICD database  |                    |  |        |   |           |
| Jungalation                             | tound in Mo    | JZIIIA ISP GALADASE  |                    |  |        |   |           |
| conngaration                            | tound in Mo    | Jzilia ISP Gatabase  |                    |  |        |   |           |
| onngulation                             | found in Mo    | JZIIId ISP Gatabase  |                    |  |        |   |           |
| Congulation                             | found in Mo    | Server hostname  | Port               | SSL                                    |        | Authentication  |           |
| Incoming:                               | Tound in Mo    | Server hostname<br>secure.emailsrvr.com  | Port               | SSL<br>SSL/TLS                         | *      | Authentication<br>Autodetect                                  | Y         |
| Incoming:                               | IMAP ~         | Server hostname<br>secure.emailsrvr.com  | Port<br>993<br>465 | SSL<br>SSL/TLS<br>SSL/TLS              | *      | Authentication<br>Autodetect<br>Autodetect                    | ~ ~       |
| Incoming:<br>Outgoing: 1<br>Username: 1 | IMAP ~<br>SMTP | Server hostname<br>secure.emailsrvr.com<br>secure.emailsrvr.com                          | Port<br>993<br>465 | SSL<br>SSL/TLS<br>SSL/TLS<br>Outgoing: | \$     | Authentication<br>Autodetect<br>Autodetect<br>rackertest@demo | v<br>.com |
| Incoming:<br>Outgoing: 1<br>Username: 1 | IMAP ~<br>SMTP | Server hostname<br>secure.emailsrvr.com<br>secure.emailsrvr.com<br>rackertest@demo.com   | Port<br>993<br>465 | SSL<br>SSL/TLS<br>SSL/TLS<br>Outgoing: | v<br>v | Authentication<br>Autodetect<br>Autodetect<br>rackertest@demo | .com      |
| Incoming:<br>Outgoing: 5<br>Username: 1 | IMAP ~<br>SMTP | Server hostname<br>secure.emailsrvr.com<br>secure.emailsrvr.com ~<br>rackertest@demo.com | Port<br>993<br>465 | SSL<br>SSL/TLS<br>SSL/TLS<br>Outgoing: | >      | Authentication<br>Autodetect<br>Autodetect<br>rackertest@demo | .com      |

- 8. Enter the following values in the **Incoming** row:
  - o IMAP
  - Server hostname: secure.emailsrvr.com
  - o **Port**: 993
  - **SSL**: SSL/TLS (This value should automatically populate when you enter the port number.)
  - Authentication: Autodetect
- 9. Enter the following values in the **Outgoing** row:
  - Server hostname: secure.emailsrvr.com
  - **Port**: 465
  - **SSL**: SSL/TLS (This value should automatically populate when you enter the port number.)
  - Authentication: Autodetect
- 10. Click Re-test.

The **Authentication** fields should change to **Normal Password**, and the following message should appear in the middle of the screen:

The following setting were found by probing the given server.

11. Click **Done**.